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NO SMOKING POLICY

Rocky's is committed to its guests to provide a smoke-free environment; therefore there is no smoking allowed in all the cabins, motel rooms and laundromat. Guests may smoke outside and use the receptacles provided for the disposal of cigarette butts. There is a \$100 room clean up fee that will be charged to the credit card holder for guests who do not comply.

CHECK-IN AND CHECK-OUT TIME

Check-in time is anytime after 3:00 p.m. If you require other arrangements, please request them prior to your arrival. Availability of cabins, rooms or ice huts cannot be guaranteed, however, we will make every effort to accommodate your request.

CHECK-OUT TIME IS 11:00 A.M.

CANCELLATION POLICY

Because of our small size, cancellations affect us significantly. A last minute cancellation gives us little opportunity to fill the cabin, room or ice hut that we have reserved for you due to our remote location. For these reasons, we uphold a strict cancellation policy.

- If the reservation is cancelled less than 48 hours before arrival in our peak seasons, there will be no refund possible regardless of the reason and the amount will be charged to the credit card.
- If the reservation is cancelled less than 24 hours before arrival in our quiet seasons, there will be no refund possible regardless of the reason and the amount will be charged to the credit card.
- Should it be necessary for you to depart earlier than your confirmed reservation dates, you will be responsible for all the original cabin, room or ice hut bookings which will be charged to the credit card.
- If the client does not show up for the reservation, the total amount of the reservation will be charged on the credit card.

RESERVATION POLICY

In order to make and guarantee a reservation, a valid credit card with expiration date is requested.

Credit Cards accepted: Visa and Mastercard

The person making the reservation and occupants of the cabin and rooms must be 21 years of age.

PET POLICY

Guests are welcome to bring their pet as we are a pet friendly resort. A \$15 per night per pet charge will be applied to your reservation.

- Dogs must be leashed at all times
- Owners must "scoop up" after their pets
- Dogs are not allowed in the main building or on any of the decks attached to the building